

Jue Young Mok

Martin School of Public Policy and Administration
University of Kentucky
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QUALIFICATIONS (EDUCATION)

- Ph.D. from 08/2012 – current, University of Kentucky, Martin School
- M.A. 2011, Yonsei University (Seoul, Korea), Psychology Department
- B.A. 2009, Yonsei University (Seoul, Korea), Double majored in Social Welfare and Psychology

WORK UNDER REVIEW AND IN PROGRESS

- “Citizen Expectations and Satisfaction in a Young Democracy: A Test of the Expectancy-Disconfirmation Model with an Embedded Survey Experiment” (with Nicolai Petrovsky and Filadelfo León Cázares). *Conditional acceptance at PAR.*
- “Expectations Disconfirmation and Satisfaction with Public Services” (with Oliver James and Gregg Van Ryzin)
- “The Effects of Self-Construal on Risk Perception: The Case of Nuclear Policy in Korea” (with Jin W. Mok and Rebecca Bromley-Trujillo).
- “Public Management Meets Public Economics: An Empirical Investigation of the Relationship between Government Performance, Citizen Satisfaction, and Property Values” (with Cole Rakow and Saerim Kim)
- “The Effect of Information on Citizens’ Expectations of Public Services: Applying Construal Level Theory and Information Fit”

PRESENTATIONS SINCE JULY 2012

- “The Influence of Citizen Knowledge and Policy Attitudes on Policy Preferences: The Case of Nuclear Policy in South Korea” (with Jin W. Mok and Rebecca Bromley-Trujillo). Presented at the American Society for Public Administration, Chicago, Illinois, March 2015 and the Midwest Political Science Association, Chicago, Illinois, April 2015.
- Construal Level Theory and Citizen Satisfaction: Testing an Enhanced Version of the Expectation-Disconfirmation Model with a Survey Experiment” (with Nicolai Petrovsky and Filadelfo León Cázares). Presented at the Association for Public Policy Analysis & Management, Albuquerque, NM, November 2014 and the International Conference on Next Steps for Public Administration in Theory and Practice: Looking Backward and Moving Forward, Sun Yat-sen University, Guangzhou, People's Republic of China, November 2014.
- “Determinants of Citizen Satisfaction in a Young Democracy: Distance Based Construal of Local Government Services” (with Nicolai Petrovsky and Filadelfo León Cázares). Presented at the Korean Association for Policy

Studies International Conferences, Seoul, Korea, June 2013 and the Public Management Research Conference, Madison, Wisconsin, June 2013.

RESEARCH & TEACHING ASSISTANT

- Martin School, University of Kentucky
Assisted with conducting research and an experiment for Dr. Nicolai Petrovsky since August 2012.
- Yonsei University (Seoul, Korea)
 - Institution Review Board (IRB) assistant, March 2009 – February 2010
Assisted IRB training and managed experiments by doing administrative duties.
 - Teaching assistant in Introduction to Psychology, 2009
Assisted the professor by managing quizzes, assignments, and group activities.

COURSES TAUGHT

- University of Kentucky
 - ECO391 Econ and Business Statistics (undergraduate's level), Spring 2016: I am an instructor for the advanced level undergraduate course on statistical analysis, covering the concepts and theories of statistics and the research process.

LICENSE

- The 1st level of Social Worker, 2011

EXPERIENCE

- Practiced in psychiatric ward, "BaekJae Hospital," 2008
Organized group activities and classes to educate patients, under the guidance of a professional social worker.

FLUENT IN:

- Korean (native speaker) and English

CITIZENSHIP

- U.S.A citizen